



WARRANTY



WARRANTY CERTIFICATE

Stewart-Amos Sweeper Co. warrants each new machine manufactured to be free from defects in material and workmanship under normal use and service. The obligation under this warranty is limited to replacing F.O.B. its factory, Harrisburg, PA:

Any PART and labor within **ONE YEAR** (twelve months) or **ONE THOUSAND** (1000) **HOURS**, whichever occurs first, after making delivery of such machine to the original purchaser. This warranty is expressly in lieu of all other warranties expressed or implied and of all other obligations or liabilities on its part, and it neither assumes nor authorized any other person to assume for it any liability in connection with the sale, servicing or repair of any machine manufactured by it.

Stewart-Amos Sweeper Co. reserves the right to have any part being claimed for warranty returned, at customer expense, for inspection and determination that the part was factory defective.

Stewart-Amos Sweeper Co. reserves the right to make changes in design or to make additions to or improvements on its products previously manufactured.

Stewart-Amos Sweeper Co. – WARRANTY POLICY

Stewart-Amos Sweeper Co. provides warranty to the original purchaser of a new product, that the same is free from defects in materials and workmanship that may cause performance failures, subject to the conditions stated herein.

The warranty is limited to a period of one (1) year from the date of the original purchase or 1000 hours, whichever occurs first, included are parts and labor costs associated with the warranty.

GENERAL CONDITIONS

Stewart-Amos Sweeper Co. will honor warranty claims provided:

1. The unit is properly registered. Registration form is located at the front of the operator's manual. Registration form must be received by Stewart-Amos Sweeper Co. within 45 days of the sale. Failure to receive said warranty registration form within the prescribed time will cancel warranty coverage for the product.
2. The failure occurs within the warranty period and is covered under the terms of our written warranty.
3. The repairs are made and an authorized Stewart-Amos Sweeper Co. dealer has submitted a warranty claim within 30 days of completion of repair.
4. The unit has not been altered in any way without prior written approval by Stewart-Amos Sweeper Co.
5. All warranty repairs reimbursable must be performed by an authorized dealer using Stewart-Amos Sweeper Co. approved replacement parts. Failure to repair properly voids future warranty.



ITEMS NOT COVERED BY WARRANTY

1. Set-up and pre-delivery services, service calls, diagnostics, or after sales adjustments due to normal operations, including travel time/mileage.
2. Sweepers sold for use outside of North America.
3. Repairs, modifications or alterations to the machine without the express written consent of Stewart-Amos Sweeper Co.
4. Including but not limited to normal wear parts such as brooms, drag shoes, rubber deflectors, filters, oil, fuel, chains, belts, brakes or other wear parts.
5. Items that, in the opinion of Stewart-Amos Sweeper Co. have been subject to misuse, abuse, negligence, accident or improper maintenance.
6. Failures resulting from the machine being operated in a manner or for a purpose not recommended by Stewart-Amos Sweeper Co.
7. Rentals, consequential or collateral damage, down time costs, or lost revenue incurred due to a failure during the warranty period.
8. Consumables or shop supply materials such as paint, anti-freeze, oil, fuel, bolts.

ITEMS COVERED BY SEPARATE WARRANTIES

1. Parts and components such as the chassis, auxiliary engine, pump, motors, and other similar major components which are under separate warranties from their respective manufacturers. Service for these components can be obtained from their service facilities in the United States. In some circumstances, extended warranties are available at an extra cost. Please contact your Stewart-Amos Sweeper Co. dealer for information on these extended warranties.

GENERAL INFORMATION AND PROCEDURES

2. Ensure the **IN SERVICE DATE** form has been sent in.
3. Keep all replaced parts for 180 days after mailing of claim. Stewart-Amos Sweeper Co. retains the right to request that you return failed parts for quality analysis. When returning parts for warranty, a Return Goods Authorization number (RGA#) will be issued prior to the actual return of the parts. Please call the warranty department for this number if one was not been issued.
4. The RGA # must be clearly marked on the outside of the shipping box. Return transportation is the responsibility of the dealer.
5. The claim will be processed within 15 days of receipt of the returned parts. In some extenuating circumstances, it becomes necessary for returned parts to be further tested. In the event this happens, the dealer will be notified of the delay.

THERE IS NO OTHER EXPRESS WARRANTY. ALL IMPLIED WARRANTIES OF MERCHANT LIABILITY AND FITNESS FOR USE ARE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY.



IT IS EXPRESSLY UNDERSTOOD THAT STEWART-AMOS SWEEPER CO. WILL NOT BE LIABLE FOR ANY OTHER INJURY, LOSS, DAMAGE OR EXPENSE, WHETHER DIRECT OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO LOSS OF USE, INCOME, PROFIT OR PRODUCTION, OR INCREASED COST OF OPERATION, OR SPOILAGE OF OR DAMAGE TO MATERIAL, ARISING IN CONNECTION WITH THE SALE, INSTALLATION, USE OF, INABILITY TO USE, OR THE REPAIRS OR REPLACEMENT OF STEWART-AMOS SWEEPER CO.'S PRODUCTS.

STEWART-AMOS SWEEPER CO. RESERVES THE RIGHT TO MAKE CHANGES IN DESIGN OR TO MAKE ADDITIONS OR IMPROVEMENTS ON ITS PRODUCTS WITHOUT IMPOSING ANY OBLIGATION UPON ITSELF TO INSTALL THEM ON ITS PRODUCTS PREVIOUSLY MANUFACTURED.

RETURN OF GOODS AUTHORIZATION PROCEDURE

1. If parts are required for a unit under warranty, they will initially be invoiced to the dealer. If Stewart-Amos Sweeper Co. requires the failed parts back for warranty evaluation, a Returned Goods Authorization number (RGA #) will be issued for the return of the parts.
2. The RGA # must appear on all shipping labels of parts being returned.
3. All parts returned must be shipped, freight prepaid. Stewart-Amos Sweeper Co. will allow 60 days from notification for all parts to be returned. After this date, the claim will be denied.
4. If you require an RGA # and one was not issued, please contact Stewart-Amos Sweeper Co. warranty department.